



Smart Guard Shutters Limited Warranty

On products installed by anyone other than Smart Guard Shutters (self install)

Covered Purchaser:

Address:

Installation Date:

All self-installed Smart Guard Shutters products are covered by a limited warranty. Self-install refers to any products that were purchased and installed by anyone other than Smart Guard Shutters. **To have full warranty coverage on self-installed products, your product must be registered within 90 days of purchase.** Any warranty claims that are not registered will not be covered. **(Decorative Bahama Shutters do not need to be registered for warranty coverage)**

- 5 Year Parts and Materials
- 5 Year Electric Motors
- 10 Year Screen (Insect screen and hurricane screen)
- 1 Year Powdercoat/Paint (exclusions apply-see below)

Powder Coating Warranty Coverage

Smart Guard Shutters warrants all powder coated parts against cracking, peeling, or excessive fading due to normal climatic exposure for 12 months from the purchase date. **This warranty does not cover shutters installed in contact with salt water, chlorine, fertilizer pesticides, industrial chemical agents, sprinkler systems, tree sap or entangled vegetation.**

Within the period of this warranty, Smart Guard Shutters will repair or replace any registered part that has been determined to be covered under warranty in the process described below.

How to Obtain Warranty Service

The purchaser must notify Smart Guard Shutters by calling 386-227-6295 or email at warranty@smartguardshutters.com of any defect, malfunction, or nonconformity promptly upon discovery. Certain products may need to be returned in order to fix/warranty the problem and is the responsibility of the customer to remove installed products and return the product for replacement/repair within 60 days of notification.

Warranty Exclusions and Limitations

This warranty does not apply to any cost, repairs, or services for the following:

- **Neglect in proper routine maintenance and care** as outlined in our Shutter Maintenance Instructions.
- Damage resulting from improper use, abuse, accidents, tampering, acts of nature, or alterations.
- Normal wear and tear and natural aging. Slight paint abrasions are inherent and are not covered under this warranty.
- Damage resulting from improper installation or removal.
- If electric motor is hardwired by non-licensed contractor, motor warranty is void.
- Failure to submit warranty card or online registration within 90 days of purchase.

Registration of products

To register your self-installed products for warranty, within 90 days of purchase, please fill out and return the warranty registration card to 7 Enterprise Dr., Bunnell FL 32110 or visit our online registration page at www.smartguardshutters.com/warrantyregistration. For additional support please call us at 386-227-6295.

Decorative Bahama Shutters do not need to be registered for warranty coverage



Online Warranty Registration